

Fluent Wave BV Successfully Passes Periodic Audits for ISO 9001 & ISO 14001 Certifications

Heerlen, Netherlands – March 18, 2025

Fluent Wave BV, a global leader in CsI and Phosphor scintillators, proudly announces its successful completion of the periodic audits for both ISO 9001 and ISO 14001 certifications. These prestigious certifications underscore Fluent Wave's unwavering commitment to quality, environmental sustainability, customer satisfaction, and continuous improvement.

ISO 9001 & ISO 14001: Marks of Excellence

ISO 9001 is an internationally recognized standard for quality management systems, while ISO 14001 is the standard for environmental management systems. By passing these periodic audits, Fluent Wave has demonstrated continued adherence to the highest standards of operational efficiency, process effectiveness, environmental responsibility, and customer-centric practices.

DNV, a global leader in certification and advisory services, conducted a thorough audit of Fluent Wave's processes, procedures, quality management system, and environmental management system. The audit process involved rigorous assessments, interviews, and documentation reviews.

Key highlights of Fluent Wave's successful periodic audits:

1. **Customer Focus:** Fluent Wave places its customers at the forefront of its operations. The successful audits validate our dedication to meeting customer needs, enhancing services, and ensuring a seamless experience.
2. **Efficient Processes:** Fluent Wave has streamlined internal processes to optimize efficiency, reduce waste, and enhance overall performance. ISO 9001 underscores our commitment to continuous improvement.
3. **Quality Assurance:** The successful audits reinforce Fluent Wave's commitment to delivering products/services of exceptional quality. Rigorous assessments evaluated our processes, procedures, and quality control measures.
4. **Environmental Responsibility:** ISO 14001 certification highlights our commitment to minimizing environmental impact through sustainable practices and continuous improvement in environmental performance.
5. **Risk Management:** This plays a critical role in identifying and mitigating potential threats to quality and environmental processes, ensuring continuous improvement.
6. **Global Recognition:** ISO 9001 and ISO 14001 certifications position Fluent Wave as a trusted partner in scintillators. They reflect our unwavering pursuit of excellence, customer satisfaction, and environmental stewardship.

Mr. Bill Ulmschneider, Managing Director of Fluent Wave, expressed pride in passing these periodic audits: "This milestone reflects the collective effort of our dedicated team. We remain committed to delivering excellence, maintaining the highest standards, and protecting our environment."

As Fluent Wave celebrates this achievement, we look forward to continuing our journey of innovation and excellence. Our team remains dedicated to upholding the principles of quality and sustainability, ensuring that we consistently meet and exceed the expectations of our customers and stakeholders.